

## **WORKSHOP**

**Wednesday, July 22, 2026**

**8:00 a.m. - 12:00 p.m.**

**ROOM: 320B**

### **Pharmacy-Based Point-of-Care Test & Treat National Certificate Program**

This program provides an opportunity for pharmacists, technicians, and student pharmacists to gain skills and information necessary to develop a testing program for coronaviruses, influenza, Group A Streptococcus, HIV and Hepatitis C and chronic disease.

***PRE-REGISTRATION REQUIRED - Due to the 16 hours of pre-work required, registration will close Friday, July 17, 2026. Additionally, no on-site registrations will be accepted. Pre-work information will be shared in June 2026.***

**Hannah Fish, PharmD, CPHQ, senior director of strategic initiatives, National Community Pharmacists Association**

**Activity Type:** Practice-based

*Michigan Pharmacists Association is accredited by the Accreditation Council for Pharmacy Education (ACPE) as a provider of continuing pharmacy education.*

**Target Audience:** Pharmacists & Pharmacy Technicians in all practice settings

**Additional Cost:** \$249

Cancellation fee applies. Cancellations must be submitted in writing and sent via email to [rbc@cardinalhealth.com](mailto:rbc@cardinalhealth.com). Any cancellation received on or before July 1, 2026, will be subject to a \$125 cancellation fee. Cancellations after this date or “no show” registrants will be responsible for the full registration fee.

***Release Date:*** December 1, 2024

***Expiration Date:*** December 1, 2027

***Contact Hours:*** 20.0

More information available at <https://ncpa.org/pharmacy-based-point-care-testing-certificate-program>

***The CE course schedule and session details are subject to change.***

**Wednesday, July 22, 2026**

**8:30 - 9:30 a.m.**

**ROOM: 310G**

**Design & Marketing Pharmacy Services Patients Will Pay For**

Designing successful pharmacy services requires more than a good idea—it requires clear value and effective marketing. This session will cover key considerations for designing, pricing, and marketing services that meet unmet care needs and drive patient and provider adoption.

**Jennifer Palazzolo, RPh, owner, Flatirons Family Pharmacy**

**NCPA Bucket:** Service Growth

**Pharmacist and Technician Learning Objectives:**

1. Outline key factors used to identify new pharmacy services that meet patient and community needs.
2. Discuss workflow strategies and staff utilization for implementing and expanding pharmacy services.
3. Summarize effective in-person and digital marketing strategies for promoting services to both patients and providers.

**ACPE UAN:** 0207-0000-26-401-L04-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Wednesday, July 22, 2026**

**8:30 - 9:30 a.m.**

**ROOM: 310A**

**Exploring the 2026 Diabetes Guideline Updates**

This session will review key updates to the 2026 diabetes treatment guidelines, with a focus on social determinants of health (SDOH) and individualized care strategies that reduce complications, mitigate cardiovascular and renal risk, and optimize care for patients with diabetes. Attendees will explore practical implications for medication selection, technology use, and patient counseling across diverse populations, supporting evidence-based decision-making in community pharmacy practice.

**Nicole Pezzino, PharmD, BCACP, CDCES**, Director of Clinical & Technical Services at RedSail Technologies

**NCPA Bucket:** Clinical Focus

**Pharmacist Learning Objectives:**

1. Review pertinent updates to the American Diabetes Association Standards of Care 2026, including a shift from glucose-only decision making.
2. Discuss the expanded role of diabetes technology across the care continuum beyond insulin-only populations.
3. Identify your role in addressing social determinants of health and improving health outcomes for patients living with diabetes.

**Pharmacy Technician Learning Objectives:**

1. Review pertinent updates to the American Diabetes Association Standards of Care 2026.
2. List common diabetes technologies.
3. Identify your role in addressing social determinants of health and improving health outcomes for patients living with diabetes.

**ACPE UAN:** 0207-0000-26-402-L01-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Disease State Management/Drug Therapy continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Wednesday, July 22, 2026**

**10:00 - 11:00 a.m.**

**ROOM: 310A**

**Precepting With Purpose: Shifting Student Perceptions and Inspiring the Next Generation of Independent Pharmacists**

Too often, student pharmacists believe ambulatory care is the only setting where they can interact with patients consistently and apply their clinical knowledge. This session will explore practical strategies for partnering with pharmacy schools and the importance of precepting in shifting student perceptions. Attendees will learn why early exposure matters, how to create meaningful rotation experiences, and strategies for inspiring the next generation of independent pharmacists.

**Jackie Boyle, PharmD, MBA, BCACP, FASHP, associate dean of student success and practice transformation and associate professor of pharmacy practice, Northeast Ohio Medical University**

**Jordan Ballou, PharmD, BCACP, associate dean for student affairs and clinical associate professor, University of South Carolina College of Pharmacy**

**NCPA Bucket:** People Management, Service Growth

**Pharmacist and Technician Learning Objectives:**

1. Summarize common characteristics and goals of today's student pharmacists.
2. Describe opportunities to partner with colleges or schools of pharmacy to support student engagement and experiential learning.
3. Discuss best practices for creating a meaningful rotation experience that engages and inspires student pharmacists to consider careers in independent pharmacy.

**ACPE UAN:** 0207-0000-26-404-L99-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Additional Topic Areas continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Wednesday, July 22, 2026**

**10:00 - 11:00 a.m.**

**ROOM: 310G**

**Beyond the Counter: Using Concierge Pharmacy Services to Expand Care and Diversify Revenue**

Ready to move beyond a dispensing-only model? Using real-world examples and first-hand experiences, Dr. Stevi Jenkins-Kelly, founder of My Concierge Pharmacy, will highlight how pharmacist-led, concierge-style pharmacy services, such as medication optimization, deprescribing, and personalized care, can meet unmet patient needs while creating sustainable, service-based revenue streams.

**Stevi Jenkins-Kelly, PharmD, founder, My Concierge Pharmacy**

**NCPA Bucket:** Service Growth

**Pharmacist and Technician Learning Objectives:**

1. Identify core components of a concierge pharmacy model.
2. Recognize opportunities for pharmacist-led services focused on medication optimization and deprescribing.
3. Describe how service-based offerings can help diversify revenue beyond dispensing.
4. Summarize how personalized pharmacy services can improve patient engagement and outcomes.

**ACPE UAN:** 0207-0000-26-403-L04-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

## WORKSHOP

Wednesday, July 22, 2026

12:00 pm - 3:00 p.m.

ROOM: 320B

### Opportunities for Optimizing Diabetes Care

Diabetes, particularly type 2 diabetes, remains one of the most prevalent and costly chronic diseases in the United States. This program reviews key updates in diabetes prevention and management, continuous glucose monitoring (CGM), and the role of over-the-counter (OTC) products for improving patient-centered care. Attendees will identify practical opportunities to expand pharmacy-based services, optimize product strategies, and support sustainable growth while improving patient outcomes.

While not required, attendees are encouraged to attend **Exploring the 2026 Diabetes Guideline Updates on Wednesday, July 22 from 8:30-9:30 a.m.** which will review the latest diabetes care guidelines and clinical updates.

#### Schedule:

Wednesday, July 22, 2026	
11:30 a.m. – 12:00 p.m.	Registration (Non-CE)
12:00 – 12:30 p.m.	<b>Diabetes Prevention Program (DPP) and Diabetes self-management education and support (DSMES)</b>
12:30 – 1:15 p.m.	<b>Continuous Glucose Monitors</b>
1:15 – 1:15 p.m.	Break (Non-CE)
1:30 – 2:15 p.m.	<b>Over-the-counter Product Sales</b>
2:15 – 3 p.m.	<b>Case Studies</b>

#### Pharmacy Technician Learning Objectives

- Describe the role of community pharmacies in reimbursable diabetes services, including Diabetes Prevention Program (DPP) and Diabetes Self-Management Education and Support (DSMES).

*The CE course schedule and session details are subject to change.*

- Review the 2025 Diabetes Prevention Program (DPP) standards and summarize the steps required to achieve CDC recognition.
- Review the 2022 National Standards for Diabetes Self-Management Education and Support (DSMES) and outline the steps required for American Diabetes Association (ADA) recognition or Association of Diabetes Care and Education Specialists (ADCES) accreditation.
- Compare available continuous glucose monitoring (CGM) systems and interpret key CGM reports and metrics.
- Discuss opportunities to optimize over-the-counter (OTC) product selection, merchandising, and patient engagement related to diabetes technology and supplies.
- Identify billing and reimbursement considerations for pharmacy-based diabetes services, including DPP and DSMES, where applicable.
- Apply patient counseling strategies related to CGM use, data interpretation, and adherence.
- Construct a patient-specific diabetes care plan by integrating pharmacy-based services using case-based scenarios.

### **Pharmacist Learning Objectives:**

#### ALL PHARMACY TECHNICIAN LEARNING OBJECTIVES

- Utilize CGM data to inform pharmacologic and lifestyle recommendations for patients with diabetes.
- Evaluate evidence-based OTC products, including vitamins, supplements, devices, and supplies used in diabetes management.
- Construct a patient-specific diabetes care plan by integrating pharmacologic therapy, CGM data, OTC product recommendations, and pharmacy-based services using case-based scenarios.

### **Instructor(s):**

**Nicole Pezzino, PharmD, BCACP, CDCES**, Director of Clinical & Technical Services at RedSail Technologies

**ACPE UAN:** 0207-0000-26-432-L01-P/T

**Activity Type:** Application-based

This activity is accredited for 2.75 contact hours (0.275 CEUs) of Disease State Management/Drug Therapy continuing education (CE) credit.

***The CE course schedule and session details are subject to change.***

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** \$249

Cancellation Policy: Cancellation fee applies. Cancellations must be submitted in writing and sent via email to [rbc@cardinalhealth.com](mailto:rbc@cardinalhealth.com). Any cancellation received on or before July 1, 2026, will be subject to a \$100 cancellation fee. Cancellations after this date or “no show” registrants will be responsible for the full registration fee.



NCPA is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This program will provide 2.75 contact hours (0.275 CEUs) of continuing pharmacy education credit. The participant will need to attend and complete all required components of the CE activity and complete a questionnaire to receive credit for the program. Target audience: pharmacists and pharmacy technicians.

*The CE course schedule and session details are subject to change.*

**Wednesday, July 22, 2026**

**12:30 - 1:30 p.m.**

**ROOM: 310G**

**The Business Case for Integrating Wearable Health Tech into Wellness Care**

With wearable retail sales expected to grow from approximately \$84–\$86 billion in 2025 to over \$176–\$186 billion by 2030, it's no wonder that items like continuous glucose monitors (CGMs), activity and sleep trackers, and body composition machines, are flooding healthcare practices. This session will explore how wearable technology can be used to enhance nutrition- and lifestyle-focused care while also supporting professional growth and financial sustainability. Attendees will learn how wearable data can translate into meaningful patient conversations, identify where these tools fit into wellness-oriented service models, and understand the clinical and business advantages of integrating health technology into practice.

**Lara Zakaria, PharmD, MS, CNS, CDN, IFMCP, owner and principle consultant,  
Foodie Farmacist LLC**

**NCPA Bucket:** Service Growth, Technology

**Pharmacist and Technician Learning Objectives:**

1. Identify key opportunities for leveraging patient-generated health data to support clinical and business outcomes.
2. Describe how data from wearable devices can enhance patient health literacy and support ongoing patient-pharmacist conversations.
3. Explain the role of commonly used wearable technologies in improving patient engagement and supporting individualized care.
4. Recognize practical approaches for incorporating data from wearable tech into existing pharmacy workflows.

**ACPE UAN:** 0207-0000-26-405-L99-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Additional Topic Areas continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Wednesday, July 22, 2026**

**12:30 - 1:30 p.m.**

**ROOM: 310A**

### **Optimizing Financial Performance in Community Pharmacy**

Independent community pharmacies face increasing pressure to stay both clinically relevant and financially sustainable. This session explores the key drivers of financial performance, including benchmarks, workflow efficiency, and cost management, and will leave attendees with practical ways to boost efficiencies, control costs, and improve overall financial health.

Independent community pharmacies face increasing pressure to stay both clinically relevant and financially sustainable. This session explores the key drivers of financial performance, including benchmarks, workflow efficiency, and cost management, and will leave attendees with practical ways to boost efficiencies, control costs, and improve overall financial health.

**Bob Kloeppe, former senior business consultant of pharmacy operations, Cardinal Health**  
**Bette McDonald, RPh, senior franchise business consultant, Cardinal Health**

**NCPA Bucket:** Operations

#### **Pharmacist and Technician Learning Objectives:**

1. Describe current economic and industry factors influencing financial performance in community pharmacy practice.
2. Identify key financial and operational benchmarks commonly used to assess a pharmacy's financial performance.
3. Explain the relationship between operational decisions, performance metrics, and financial outcomes.
4. Discuss common opportunities to improve efficiencies and increase profitability.

**ACPE UAN:** 0207-0000-26-406-L04-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Wednesday, July 22, 2026**

**2:00 - 3:00 p.m.**

**ROOM: 310A**

**Mapping Care Gaps to Services: Leveraging Rural Health Data to Expand Offerings and Outreach**

First launched in 2022 and publicly available as of 2025, NCPA's updated interactive mapping tool reveals that approximately one in eight U.S. neighborhoods — representing millions of Americans — persistently lack convenient access to pharmacy services. In this session, we'll showcase how this tool can be used to assess what communities will be affected by recent and future closures, and how you can use this data to fill nearby healthcare gaps and market services to both providers and patients.

**Jessica Satterfield, PharmD, MBA, associate director of policy and pharmacy affairs, NCPA & Caitlin Rohrbaugh, PharmD, clinical pharmacist provider, Wells Hometown Drug**

**NCPA Bucket:** Operations

**Pharmacist and Technician Learning Objectives:**

1. Review the key data sources and indicators used by the mapping tool to assess pharmacy access and recognize emerging pharmacy shortage areas across rural, suburban, and urban communities.
2. Discuss how mapping-based access data can inform service gaps and future business planning.
3. Develop an initial outreach strategy to engage health care providers and community stakeholders in addressing gaps in care access.

**ACPE UAN:** 0207-0000-26-407-L04-P/T

**Activity Type:** Application-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Wednesday, July 22, 2026**

**2:00 - 3:00 p.m.**

**ROOM: 310G**

**A New Era of Geriatric Care: The Evolving Role of Pharmacy  
in Dementia and Alzheimer's Care for Aging Populations**

As the population continues to age, pharmacists play an increasingly critical role in supporting patients with dementia and Alzheimer's disease. This session will review current clinical guidance and emerging updates in geriatric care, while exploring opportunities for pharmacy teams to expand services, improve care coordination, and support caregivers. Practical insights will be shared to help pharmacies adapt to the evolving needs of aging populations.

**Swat Kabisatpathy, chief strategic officer and director of strategy & analytics, Avant Institute**

**NCPA Bucket:** Long-term Care, Clinical Focus, Service Growth

**Pharmacist and Technician Learning Objectives:**

1. Discuss the current landscape of Centers for Medicare & Medicaid Services (CMS) and Medicare policies related to dementia care.
2. Outline key traits to consider when identifying pharmacy team members well-suited to support patients with dementia, including skills in caregiver communication and managing difficult conversations.
3. Describe strategies for initiating and expanding pharmacy-led services focused on mental health and dementia care.

**ACPE UAN:** 0207-0000-26-408-L04-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Thursday, July 23, 2026**

**8:00 - 9:00 a.m.**

**ROOM: 310A**

**Securing Pharmacy's Seat at the Rural Health Transform Program Table**

The Rural Health Transformation Program (RHTP) represents a once-in-a-generation opportunity for pharmacy to influence the future of rural healthcare. With a focus on innovative care models, technology adoption, and addressing the root causes of health disparities, the \$50 billion investment over the next five years is something the profession cannot ignore. This session will explore how independent pharmacies can participate, leverage data, and engage with their communities and states to ensure pharmacy's voice is heard at the decision-making table. Attendees will learn strategies to integrate into the program and position their pharmacy as a leader in shaping sustainable, high-quality rural care.

**Jake Galdo, PharmD, MBA, BCPS, BCGP, managing network facilitator, CPESN® Community Health**

**Richard "Tripp" Logan, III, PharmD, owner, SEMO Rx Pharmacies, lead luminary, CPESN® Community Health**

**NCPA Bucket:** Service Growth

**Pharmacist and Technician Learning Objectives:**

1. Describe the Rural Health Transformation (RHT) Program's core domains.
2. Discuss opportunities for pharmacies, pharmacy networks, and pharmacy professionals to participate in the RHT Program.
3. Develop an engagement strategy to build consensus for pharmacy involvement in RHT opportunities.

**ACPE UAN:** 0207-0000-26-409-L04-P/T

**Activity Type:** Application-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Thursday, July 23, 2026**

**8:00 - 9:00 a.m.**

**ROOM: 310G**

*This session will be offered again on Saturday, July 25, 9:00-10:00 a.m.*

**Immunizations in Flux: What's New, What's Changed, What's Next**

The immunization landscape is more complex than ever, with evolving guidance, emerging outbreaks, and increasing patient questions. This session will cover key changes in immunization schedules, new vaccine recommendations, and emerging trends shaping adult vaccine offerings within the pharmacy. Attendees will leave with practical communication strategies and trusted resources to help cut through the noise and support informed vaccine conversations.

**Jean-Venable "Kelly" R. Goode, PharmD, BCPS, FAPhA, FCCP, professor and PGY1 community-based pharmacy residency program director, Virginia Commonwealth University School of Pharmacy**

**NCPA Bucket:** Clinical Focus

**Pharmacist and Technician Learning Objectives:**

1. Summarize updates to immunization schedules and vaccine recommendations.
2. Review credible resources to support evidence-based vaccine recommendations and education to enhance patient care.
3. Demonstrate effective communication techniques to address patient questions, vaccine hesitancy, and misinformation.

**ACPE UAN:** 0207-0000-26-410-L06-P/T

**Activity Type:** Application-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Immunizations continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Thursday, July 23, 2026**

**8:00 - 9:00 a.m.**

**ROOM: 320B**

**CHC: Unlocking Opportunities with Specialty Infusion Services**

As specialty medications and payer pressures drive infusion therapy into lower-cost, community-based settings, community health centers (CHCs) have a growing opportunity to expand access and services. This session explores the business case for specialty infusion in CHCs, including market dynamics, site-of-care trends, and strategies for identifying service gaps. Attendees will also learn how to leverage 340B and strategic partnerships to build sustainable, patient-centered infusion models.

**Mark Bailey, PharmD, MBA, national director of retail & specialty pharmacy, Cardinal Health**

**NCPA Bucket:** Service Growth

**Pharmacist and Technician Learning Objectives:**

1. Describe the key market forces driving the growth of specialty infusion services, including payer pressures, site-of-care shifts, and the expanding specialty drug pipeline.
2. Differentiate between various types of infusion services (e.g., acute versus chronic, specialty versus non-specialty) and their implications for care delivery in community health center settings.
3. Outline strategies for evaluating the business case for specialty infusion services.

**ACPE UAN:** 0207-0000-26-411-L04-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Thursday, July 23, 2026**

**12:30 - 1:30 p.m.**

**ROOM: 310G**

**From Overwhelmed to Empowered: Mastering Delegation Amongst Pharmacy Teams**

In case you didn't know, you don't have to do it all. This session will explore how effective delegation allows leaders to focus on high-impact work while empowering their teams to take greater ownership. From practical strategies to identify what to delegate and who to delegate to as well as communication best practices for delegating; attendees will leave with the confidence to increase accountability across the pharmacy team, improve efficiency, and develop a more sustainable leadership model.

**Jackie Boyle, PharmD, MBA, BCACP, FASHP, associate dean of student success and practice transformation, associate professor of pharmacy practice, Northeast Ohio Medical University**

**NCPA Bucket:** People Management

**Pharmacist and Technician Learning Objectives:**

1. Discuss the role effective delegation can have on optimizing pharmacy workflow efficiency and team performance.
2. Describe communication strategies that support effective delegation of tasks within pharmacy teams, including clarity of expectations and follow-up.
3. Apply delegation best practices to determine which pharmacy tasks and responsibilities can be delegated to appropriate personnel.

**ACPE UAN:** 0207-0000-26-414-L04-P/T

**Activity Type:** Application-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Thursday, July 23, 2026**

**12:30 - 1:30 p.m.**

**ROOM: 310A**

**Positioning Pharmacy as a Partner in GLP-1 Care**

GLP-1 therapies are rapidly expanding beyond diabetes care, creating both clinical opportunities and new revenue streams for independent pharmacies. This session will share the latest ways patients are accessing these medications and how pharmacies can position themselves as essential partners in GLP-1 care to engage in meaningful conversations, optimize therapy adherence and enhance both patient outcomes and pharmacy growth.

**Nicole Pezzino, PharmD, BCACP, CDCES, Director of Clinical & Technical Services at RedSail Technologies**

**NCPA Bucket:** Clinical Focus, Service Growth, Population Health

**Pharmacist Learning Objectives:**

1. Compare and contrast available GLP-1 receptor agonists, including indications, dosing strategies, and key clinical differences.
2. Describe patient selection considerations for GLP-1 therapy, including key counseling points and common barriers to access.
3. Discuss real-world trends in GLP-1 utilization, including emerging competition, access pathways and opportunities to integrate pharmacy-based services into patient care.
4. Describe how the pharmacy team can support patient access and connect patients to pharmacy-based services.

**Technician Learning Objectives:**

1. Compare and contrast available GLP-1 receptor agonists, including common indications and basic differences between products.
2. Describe general patient considerations for GLP-1 therapy, including key counseling points and common barriers to access.
3. Discuss recent trends in GLP-1 therapy utilization, including emerging competition.
4. Describe how the pharmacy team can support patient access and connect patients to pharmacy-based services.

**ACPE UAN:** 0207-0000-26-412-L01-P/T

**Activity Type:** Application-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Disease State Management/Drug Therapy continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

***The CE course schedule and session details are subject to change.***

**Additional Cost: None**

***The CE course schedule and session details are subject to change.***

**Thursday, July 23, 2026**

**12:30 - 1:30 p.m.**

**ROOM: 320B**

**CHC: Managing Strains on Your Health Center's 340B Program**

Community health centers (CHCs) continue to be jostled by seemingly constant change to 340B program manufacturer restrictions and payer challenges while navigating new opportunities. Jason Reddish, an attorney who works with health centers and Primary Care Associations around the county, will walk through recent updates and provide valuable advice on how your pharmacy team can prepare for and respond to the latest 340B rules and standards.

**Jason Reddish, principal, Powers Pyles Sutter & Verville PC**

**NCPA Bucket:** Policy/Advocacy

**Pharmacist and Technician Learning Objectives:**

1. Discuss developments with Inflation Reduction Act implementation in the wake of the Health Resources and Services Administration's (HRSA) withdrawn rebate model plans.
2. Describe the latest trends in HRSA audits with respect to patient eligibility and outside prescriptions.
3. Outline manufacturer strategies to use good faith inquiries and audit threats to collect data from health centers.

**ACPE UAN:** 0207-0000-26-413-L03-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Law Related to Pharmacy Practice continuing education (CE) credit

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

## **WORKSHOP**

**Thursday, July 23, 2026**

**1:30 pm. - 4:30 p.m.**

**ROOM: 320D**

### **Basic Life Support**

The AHA's BLS course trains participants to promptly recognize several life-threatening emergencies, give high-quality chest compressions, deliver appropriate ventilations and provide early use of an AED. The AHA's BLS Course is designed for health care professionals and other personnel who need to know how to perform CPR and other basic cardiovascular life support skills in a wide variety of in-facility and prehospital settings.

### **Pharmacist and Pharmacy Technician Learning Objectives**

- Describe the role of community pharmacies in reimbursable diabetes services, including Diabetes Prevention Program (DPP) and Diabetes Self-Management Education and Support (DSMES).
- Review the 2025 Diabetes Prevention Program (DPP) standards and summarize the steps required to achieve CDC recognition.
- Review the 2022 National Standards for Diabetes Self-Management Education and Support (DSMES) and outline the steps required for American Diabetes Association (ADA) recognition or Association of Diabetes Care and Education Specialists (ADCES) accreditation.
- Compare available continuous glucose monitoring (CGM) systems and interpret key CGM reports and metrics.
- Discuss opportunities to optimize over-the-counter (OTC) product selection, merchandising, and patient engagement related to diabetes technology and supplies.
- Identify billing and reimbursement considerations for pharmacy-based diabetes services, including DPP and DSMES, where applicable.
- Apply patient counseling strategies related to CGM use, data interpretation, and adherence.
- Construct a patient-specific diabetes care plan by integrating pharmacy-based services using case-based scenarios.

**Instructor(s): Angelmedic**

**ACPE UAN: 0207-0000-24-503-L04-P/T**

**Activity Type: Application-based**

***The CE course schedule and session details are subject to change.***

This activity is accredited for 3.0 contact hours (0.3 CEUs) of Pharmacy Administration continuing education (CE) credit.



NCPA is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This program will provide 3.0 contact hours (0.3 CEUs) of continuing pharmacy education credit. The participant will need to attend and complete all required components of the CE activity and complete a questionnaire to receive credit for the program. Target audience: pharmacists and pharmacy technicians.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** \$75

**Cancellation Policy:** Cancellation fee applies. Cancellations must be submitted in writing and sent via email to [rbc@cardinalhealth.com](mailto:rbc@cardinalhealth.com). Any cancellation received on or before July 1, 2026, will be subject to a \$50 cancellation fee. Cancellations after this date or “no show” registrants will be responsible for the full registration fee.

***The CE course schedule and session details are subject to change.***

**Thursday, July 23, 2026**

**2:00 - 3:00 p.m.**

**ROOM: 310G**

**The Missing Link: Why Technicians are the Key to Maximizing Medical Billing Reimbursement**

Too often, technicians are the missing link for building and growing medical billing revenue. This session will break down technician versus pharmacist responsibilities across intake, pre-work, and billable encounters, while highlighting how technicians can support medical billing operations and maximize reimbursement.

**Sirena Kalinski, CPhT, credentialing & administrative specialist, Washington State Pharmacy Association**

**NCPA Bucket:** People Management, Service Growth

**Pharmacist and Technician Learning Objectives:**

1. Identify key roles technicians can and should be doing in everyday pharmacy workflows.
2. Distinguish between the roles of a pharmacist and pharmacy technician for a medical encounter.
3. Describe common medical billing red flags and how technicians can prevent audits.

**ACPE UAN:** 0207-0000-26-415-L04-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Thursday, July 23, 2026**

**2:00 - 3:00 p.m.**

**ROOM: 310A**

**Longevity, Wellness, and Supplementation: A Pharmacy-Centered Approach**

Longevity has rapidly become a mainstream wellness market, with patients spending billions on supplements and anti-aging solutions—often outside the pharmacy and without professional guidance. This session explores how pharmacies can strategically position longevity-focused wellness and supplementation services to meet anti-aging needs, generate new revenue streams, and support stronger patient relationships.

**Lara Zakaria, PharmD, MS, CNS, CDN, IFMCP, owner and principle consultant,  
Foodie Pharmacist LLC**

**Emlah Tubuo, PharmD, MS, owner, Powell Pharmacy, founder, Emlah Consulting LLC**

**NCPA Bucket:** Service Growth

**Pharmacist and Technician Learning Objectives:**

1. Explain the role of key biological and lifestyle mechanisms in defining longevity.
2. Review current evidence supporting longevity-focused supplementation categories.
3. Demonstrate how to apply longevity-focused evidence to patient-centered discussions.
4. Identify practice-based opportunities for incorporating longevity and wellness services that are sustainable and meet patient demand.

**ACPE UAN:** 0207-0000-26-416-L01-P/T

**Activity Type:** Application-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Disease State Management/Drug Therapy continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Thursday, July 23, 2026**

**3:30 - 4:30 p.m.**

**ROOM: 310A**

### **2026 Law and Advocacy Update**

Join NCPA's advocacy team members as they provide a real-time review of the current political landscape and what to expect in the months ahead. Walk away with the latest updates on legislation and regulations impacting independent pharmacy and key steps for supporting 2026 priorities.

**Ronna Hauser, PharmD, senior vice president, policy and pharmacy affairs, NCPA**

**Anne Cassity, JD, senior vice president, government affairs, NCPA**

**NCPA Bucket:** Policy/Advocacy

#### **Pharmacist and Technician Learning Objectives:**

1. Discuss the pharmacy benefit manager reforms that were signed into law and the process for implementation and other pending federal legislation.
2. Recall state laws enacted in 2025 and 2026 that have benefited the profession.
3. Identify current regulatory and legal developments affecting the profession.
4. Summarize opportunities and best practices for becoming involved in advocacy at the local and national level.

**ACPE UAN:** 0207-0000-26-417-L03-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Law Related to Pharmacy Practice continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Thursday, July 23, 2026**

**3:30 - 4:30 p.m.**

**ROOM: 310G**

### **Demystifying Medical Billing and Documentation**

Medical billing and documentation are key to turning clinical services into sustainable revenue, but too often the fear of the unknown keeps pharmacies from getting started. This session will break down medical billing components and terminology, highlight common errors and prevention strategies, and provide a practical roadmap for launching or expanding pharmacist-led clinical services. Attendees will walk away with actionable documentation and workflow strategies to maximize reimbursement, streamline operations, and support high-quality patient care.

**Monica Nikseresht, PharmD, clinical pharmacist and manager, Medicap Pharmacy of Glenwood, IA**

**NCPA Bucket:** Service Growth

#### **Pharmacist and Technician Learning Objectives:**

1. Define general medical billing components and terminology.
2. Review common medical billing errors, examples of how to correct them, and how to implement workflows to prevent mistakes on future claims.
3. Identify general key components of clinical documentation to satisfy various stakeholder requirements.

**ACPE UAN:** 0207-0000-26-418-L04-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Thursday, July 23, 2026**

**3:30 - 4:30 p.m.**

**ROOM: 320B**

**LTC: Unpacking Current Long-term Care Pharmacy Market Trends and Challenges**

Using current market data, this presentation offers an in-depth exploration of pharmaceutical trends across retail, mail, and long-term care pharmacy settings. Attendees will examine the key drivers behind market growth or decline, with a focus on the therapy areas and products that are currently most impactful. The session will also examine how IRA MFP drugs are affecting the industry — especially in long-term care — and compare the long-term care pharmacy market to other sectors, highlighting key challenges and opportunities.

**Scott Biggs, director of supplier services, IQVIA**

**NCPA Bucket:** Long-term Care, Operations

**Pharmacist and Technician Learning Objectives:**

1. Identify current top therapy categories within the long-term care (LTC) market.
2. Discuss the fastest growing product categories in LTC and the impact this may have on LTC operations.
3. Compare and contrast LTC and community pharmacy market trends.

**ACPE UAN:** 0207-0000-26-419-L04-P/T

**Activity Type:** Application-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Friday, July 24, 2026**

**8:00 - 9:00 a.m.**

**ROOM: 310A**

**The Contracting Conundrum: Why Saying ‘Yes’ to Every PBM Contract Isn’t the Answer**

Most pharmacies assume that signing every PBM contract automatically drives volume and growth—but that assumption can be a costly trap. Join as we challenge conventional contracting practices and discuss how to use your own business data to evaluate contracts, make informed decisions about which plans to keep, and understand when walking away is the smartest move for your pharmacy.

**Ben Jolley, PharmD, pharmacy consultant, Apex Pharmacy Consulting, lead luminary and managing network facilitator, CPESN Utah**

**Trent Thiede, PharmD, MBA, president, PAAS National LLC**

**NCPA Bucket: Operations**

**Pharmacist and Technician Learning Objectives:**

1. Define pricing terminology commonly used in a PBM contract.
2. Evaluate a PBM contract case-study utilizing best practices for determining whether or not to pursue the contract.
3. Outline strategies for retaining patients and creating value beyond network status when a contract is dropped.

**ACPE UAN: 0207-0000-26-420-L04-P/T**

**Activity Type:** Application-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Friday, July 24, 2026**

**8:00 - 9:00 a.m.**

**ROOM: 310G**

**Partners in Health: Transform Your Pharmacy into a Wellness Destination**

Patients are increasingly seeking wellness-focused services, guidance, and accountability that go beyond traditional dispensing, creating a unique opportunity for independent pharmacies to fulfill this role. Doing so requires a deliberate shift in how you approach your practice, services, and patient relationships. Join Dr. Kathy Campbell, a practicing wellness pharmacist who has built a thriving wellness-focused pharmacy from the group up, as she shares the framework, lessons, and strategies that made it possible. From restructuring revenue streams to designing patient experiences that drive loyalty, she brings the hard-won perspective of someone who has done it, not just studied it. Whether you're just exploring wellness services or are ready to reimagine your practice, this session will provide practical tools and confidence to move forward.

**Kathy Campbell, PharmD, wellness pharmacist, Dr. Kathy Health, Owasso Wellness Pharmacy and Compounding**

**NCPA Bucket:** Service Growth

**Pharmacist and Technician Learning Objectives:**

1. Describe the core components of a wellness pharmacy model, including value proposition, revenue streams, and patient experience design.
2. Outline a framework for transitioning a pharmacy from a dispensing-based model to a wellness-focused practice.
3. Develop at least one actionable strategy to implement wellness services that improve patient outcomes and build long-term revenue.

**ACPE UAN:** 0207-0000-26-421-L04-P

**Activity Type:** Application-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Friday, July 24, 2026**

**8:00 - 9:00 a.m.**

**ROOM: 320B**

**LTC: The Latest on the Inflation Reduction Act and What It Means for Long-term Care Pharmacies**

The Inflation Reduction Act is reshaping the landscape for long-term care pharmacy, from drug pricing to reimbursement processes. This session will review the drugs selected for the Medicare Drug Price Negotiation, outline the major provisions affecting pharmacy operations, and explain the timeline and process for reimbursement under the program.

**Tim Rowland, executive director, Senior Care Pharmacy, Inc.**

**NCPA Bucket:** Long-term Care, Policy/Advocacy

**Pharmacist and Technician Learning Objectives:**

1. Summarize key provisions of the Inflation Reduction Act that influence drug pricing and reimbursement in long-term care (LTC) pharmacy.
2. Identify the medications selected for Medicare Drug Price Negotiation and their impact on LTC pharmacy.
3. Review operational considerations and lessons learned from early implementation, including system updates, reporting requirements, and team-based workflow adjustments.
4. Discuss strategies and anticipated considerations for upcoming program years.

**ACPE UAN:** 0207-0000-26-422-L03-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Law Related to Pharmacy Practice continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Friday, July 24, 2026**

**12:30 - 1:30 p.m.**

**ROOM: 310G**

**What's Lurking in the Lab Work? Biomarkers and Nutrient Deficiencies Pharmacies Shouldn't Miss**

Many nutrient deficiencies and early disease risks hide in plain sight—right in routine lab work. This session will help pharmacy teams recognize key and often overlooked biomarkers that signal nutrient imbalances, inflammation, and cardiometabolic risk using a prevention-focused lens. Attendees will leave with practical approaches to identifying at-risk patients, knowing when additional testing may be appropriate, and implementing everyday interventions, including supplementation and lifestyle guidance, to support prevention and improve patient outcomes.

**Emlah Tubuo, PharmD, MS, owner, Powell Pharmacy, founder, Emlah Consulting LLC**

**NCPA Bucket:** Clinical Focus, Service Growth

**Pharmacist Learning Objectives:**

1. Identify key biomarkers, including those not routinely measured, that indicate nutrient deficiencies and early disease risk.
2. Summarize biomarker patterns and trends used to assess patient risk for disease development or progression.
3. Discuss pharmacist-led interventions, including targeted supplementation and lifestyle strategies, based on biomarker findings.

**Technician Learning Objectives:**

1. Identify key biomarkers, including those not routinely measured, that indicate nutrient deficiencies and early disease risk.
2. Review biomarker patterns and trends related to risk for disease development or progression.
3. Identify opportunities for pharmacist-led intervention based on biomarker findings.

**ACPE UAN:** 0207-0000-26-423-L01-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Disease State management/Drug Therapy continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Friday, July 24, 2026**

**12:30 - 1:30 p.m.**

**ROOM: 310A**

*This session will be offered again on Saturday, July 25, 10:30-11:30 a.m.*

**The AI Advantage: Tools, Trends, and Opportunities for Harnessing AI's Potential in Pharmacy**

Artificial intelligence (AI) is no longer just a buzzword—it's actively transforming healthcare and pharmacy practice. By exploring real-world applications of AI in pharmacy and healthcare, attendees will learn opportunities and strategies for leveraging AI tools to enhance efficiency, optimize operations, and create meaningful value for patients and their communities.

**Sean Jeffery, PharmD, BCGP, FASCP, AGSF, professor pharmacy practice, University of Connecticut**

**NCPA Bucket:** Technology

**Pharmacist and Technician Learning Objectives:**

1. Review the current AI landscape and personalities of various AI models.
2. List potential benefits and limitations of adopting AI in pharmacy settings.
3. Outline best practices and questions to ask when evaluating AI technologies.
4. Discuss the future of AI in community pharmacy operations.

**ACPE UAN:** 0207-0000-26-424-L04-P/T

**Activity Type:** Knowledge-based or Application-based or Certificate Program

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Friday, July 24, 2026**

**12:30 - 1:30 p.m.**

**ROOM: 320B**

**LTC: Long-term Care Advocacy Updates Shaping 2026**

Long-term care pharmacy continues to face shifting regulatory pressures, evolving reimbursement models, and growing operational complexity. This session provides a timely update on key federal and state advocacy developments impacting long-term care practice. Examine how recent policy activity translates into real-world implications for pharmacy operations, compliance, and patient care. The discussion will highlight practical ways pharmacies can stay informed and engage in advocacy efforts.

**Ronna Hauser, PharmD, senior vice president, policy and pharmacy affairs, NCPA**

**Anne Cassity, JD, senior vice president, government affairs, NCPA**

**NCPA Bucket:** Long-term Care, Policy/Advocacy

**Pharmacist and Technician Learning Objectives:**

1. Review current long-term care (LTC) regulatory and legislative initiatives.
2. Discuss the Inflation Reduction Act and its effect on LTC practice.
3. Summarize opportunities for capitalizing on trends in the LTC market, including LTC-at-home services.

**ACPE UAN:** 0207-0000-26-425-L03-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Law Related to Pharmacy Practice continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

## **WORKSHOP**

**Friday, July 24, 2026**

**12:30 - 3:30 p.m.**

**ROOM: 320D**

### **Basic Life Support**

The AHA's BLS course trains participants to promptly recognize several life-threatening emergencies, give high-quality chest compressions, deliver appropriate ventilations and provide early use of an AED. The AHA's BLS Course is designed for health care professionals and other personnel who need to know how to perform CPR and other basic cardiovascular life support skills in a wide variety of in-facility and prehospital settings.

### **Pharmacist and Pharmacy Technician Learning Objectives**

- Describe the role of community pharmacies in reimbursable diabetes services, including Diabetes Prevention Program (DPP) and Diabetes Self-Management Education and Support (DSMES).
- Review the 2025 Diabetes Prevention Program (DPP) standards and summarize the steps required to achieve CDC recognition.
- Review the 2022 National Standards for Diabetes Self-Management Education and Support (DSMES) and outline the steps required for American Diabetes Association (ADA) recognition or Association of Diabetes Care and Education Specialists (ADCES) accreditation.
- Compare available continuous glucose monitoring (CGM) systems and interpret key CGM reports and metrics.
- Discuss opportunities to optimize over-the-counter (OTC) product selection, merchandising, and patient engagement related to diabetes technology and supplies.
- Identify billing and reimbursement considerations for pharmacy-based diabetes services, including DPP and DSMES, where applicable.
- Apply patient counseling strategies related to CGM use, data interpretation, and adherence.
- Construct a patient-specific diabetes care plan by integrating pharmacy-based services using case-based scenarios.

**Instructor(s): Angelmedic**

**ACPE UAN: 0207-0000-24-503-L04-P/T**

***The CE course schedule and session details are subject to change.***

**Activity Type:** Application-based

This activity is accredited for 3.0 contact hours (0.3 CEUs) of Pharmacy Administration continuing education (CE) credit.



NCPA is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This program will provide 3.0 contact hours (0.3 CEUs) of continuing pharmacy education credit. The participant will need to attend and complete all required components of the CE activity and complete a questionnaire to receive credit for the program. Target audience: pharmacists and pharmacy technicians.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** \$75

**Cancellation Policy:** Cancellation fee applies. Cancellations must be submitted in writing and sent via email to [rbc@cardinalhealth.com](mailto:rbc@cardinalhealth.com). Any cancellation received on or before July 1, 2026, will be subject to a \$50 cancellation fee. Cancellations after this date or “no show” registrants will be responsible for the full registration fee.

*The CE course schedule and session details are subject to change.*

**Friday, July 24, 2026**

**2:00 - 3:00 p.m.**

**ROOM: 310G**

**Hormone Replacement Therapy in 2026: Clinical Updates and Service Opportunities**

This session will review the latest clinical updates on hormone replacement therapy (HRT), including the removal of the black box warning, and what these changes mean for pharmacy teams and patients. Attendees will explore opportunities to incorporate HRT services into daily pharmacy operations, optimize patient care, and build relationships with local providers to confidently implement and expand HRT services.

**Bryan Ziegler, PharmD, MBA, co-owner, Moss Compounding Pharmacy**

**NCPA Bucket:** Clinical Focus

**Pharmacist and Technician Learning Objectives:**

1. Review the current hormone replacement therapy (HRT) landscape, including recent clinical and regulatory updates.
2. Outline opportunities for incorporating HRT services into pharmacy workflows.
3. Discuss strategies for marketing HRT services both with providers and patients.

**ACPE UAN:** 0207-0000-26-426-L01-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Disease State Management/Drug Therapy continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Friday, July 24, 2026**

**2:00 - 3:00 p.m.**

**ROOM: 310A**

**Profit by Design: Engineering a More Sustainable Pharmacy Model**

Improving profitability doesn't always require new services, it often starts with optimizing the ones already in place. This session examines practical strategies to strengthen financial performance through medication synchronization, compliance packaging, workflow optimization, and targeted marketing. Explore how aligning operations and patient engagement can reduce inefficiencies, increase adherence, and support sustainable revenue growth.

**Joe Williams, PharmD, MBA, consultant, Apex Pharmacy Consulting**

**NCPA Bucket:** Operations

**Pharmacist and Technician Learning Objectives:**

1. Outline systematic approaches for identifying, enrolling, and maintaining patients in medication synchronization, long-term care at home, and compliance packaging programs to improve adherence and increase workflow efficiency.
2. Discuss inventory best practices for reducing on-hand inventory, improving cash flow and reducing overall cost of goods.
3. Describe strategies for evaluating performance data for identifying profitable services lines and opportunities to replicate this success.

**ACPE UAN:** 0207-0000-26-427-L04-P/T

**Activity Type:** Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Friday, July 24, 2026**

**2:00 - 3:00 p.m.**

**ROOM: 320B**

**CHC: Navigating the Changing 340B Pricing Landscape**

2026 marks a pivotal year for health centers participating in the 340B Drug Discount Program. Covered entities are now navigating the operational and financial impacts of the Medicare Drug Price Negotiation Program and the introduction of Maximum Fair Prices (MFPs). This session will explore lessons learned from the first six months of MFP implementation, explain how MFPs and 340B discounts intersect, and clarify how deduplication is working in practice. Attendees will identify emerging risks and proactive steps to maintain financial stability amid ongoing change. The session will also prepare health centers for a potential shift from upfront 340B discounts to a rebate-based model, covering rebate mechanics, manufacturer portals such as Beacon, and cash-flow considerations. Additional pricing models, such as most-favored nation pricing and increased direct-to-consumer options, will also be discussed. Participants will gain practical insights and actionable strategies to navigate the evolving drug pricing landscape with confidence.

**Matthew D. Atkins, CPA, CIA, 340B ACE, partner, Draffin Tucker**  
**Hannah Rowell, 340B ACE, director of 340B services, Draffin Tucker**

**NCPA Bucket:** Policy/Advocacy

**Pharmacist and Technician Learning Objectives:**

1. Describe the Health Resources and Services Administration Rebate Model Pilot Program.
2. Discuss differences in functionality between the Medicare Transaction Facilitator, Beacon MFP, and 340B ESP.
3. Recognize multiple methods used by manufacturers to identify 340B claims within their Maximum Fair Price claims data.

ACPE UAN: 0207-0000-26-428-L04-P/T

Activity Type: Knowledge-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Saturday, July 25, 2026**

**9:00 - 10:00 a.m.**

**ROOM: 310A**

*This session is a repeat offering of the session originally held Thursday, July 23, 8:00-9:00 a.m.*

**Immunizations in Flux: What's New, What's Changed, What's Next**

The immunization landscape is more complex than ever, with evolving guidance, emerging outbreaks, and increasing patient questions. This session will cover key changes in immunization schedules, new vaccine recommendations, and emerging trends shaping adult vaccine offerings within the pharmacy. Attendees will leave with practical communication strategies and trusted resources to help cut through the noise and support informed vaccine conversations.

**Jean-Venable "Kelly" R. Goode, PharmD, BCPS, FAPhA, FCCP, professor and PGY1 community-based pharmacy residency program director, Virginia Commonwealth University School of Pharmacy**

**NCPA Bucket:** Clinical Focus

**Pharmacist and Technician Learning Objectives:**

1. Summarize updates to immunization schedules and vaccine recommendations.
2. Review credible resources to support evidence-based vaccine recommendations and education to enhance patient care.
3. Demonstrate effective communication techniques to address patient questions, vaccine hesitancy, and misinformation.

**ACPE UAN:** 0207-0000-26-410-L06-P/T

**Activity Type:** Application-based

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Immunizations continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

**Saturday, July 25, 2026**

**10:30 - 11:30 a.m.**

**ROOM: 310A**

*This session is a repeat offering of the session originally held Friday, July 24, 12:30-1:30 p.m.*

**The AI Advantage: Tools, Trends, and Opportunities for Harnessing AI's Potential in Pharmacy**

Artificial intelligence (AI) is no longer just a buzzword—it's actively transforming healthcare and pharmacy practice. By exploring real-world applications of AI in pharmacy and healthcare, attendees will learn opportunities and strategies for leveraging AI tools to enhance efficiency, optimize operations, and create meaningful value for patients and their communities.

**Sean Jeffery, PharmD, BCGP, FASCP, AGSF, professor pharmacy practice, University of Connecticut**

**NCPA Bucket:** Technology

**Pharmacist and Technician Learning Objectives:**

1. Review the current AI landscape and personalities of various AI models.
2. List potential benefits and limitations of adopting AI in pharmacy settings.
3. Outline best practices and questions to ask when evaluating AI technologies.
4. Discuss the future of AI in community pharmacy operations.

**ACPE UAN:** 0207-0000-26-424-L04-P/T

**Activity Type:** Knowledge-based or Application-based or Certificate Program

This activity is accredited for 1.0 contact hours (0.1 CEUs) of Pharmacy Administration continuing education (CE) credit.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** None

*The CE course schedule and session details are subject to change.*

## **WORKSHOP**

**Saturday, July 25, 2026**

**9:00 am. - 12:00 p.m.**

**ROOM: 320D**

### **Basic Life Support**

The AHA's BLS course trains participants to promptly recognize several life-threatening emergencies, give high-quality chest compressions, deliver appropriate ventilations and provide early use of an AED. The AHA's BLS Course is designed for health care professionals and other personnel who need to know how to perform CPR and other basic cardiovascular life support skills in a wide variety of in-facility and prehospital settings.

### **Pharmacist and Pharmacy Technician Learning Objectives**

- Describe the role of community pharmacies in reimbursable diabetes services, including Diabetes Prevention Program (DPP) and Diabetes Self-Management Education and Support (DSMES).
- Review the 2025 Diabetes Prevention Program (DPP) standards and summarize the steps required to achieve CDC recognition.
- Review the 2022 National Standards for Diabetes Self-Management Education and Support (DSMES) and outline the steps required for American Diabetes Association (ADA) recognition or Association of Diabetes Care and Education Specialists (ADCES) accreditation.
- Compare available continuous glucose monitoring (CGM) systems and interpret key CGM reports and metrics.
- Discuss opportunities to optimize over-the-counter (OTC) product selection, merchandising, and patient engagement related to diabetes technology and supplies.
- Identify billing and reimbursement considerations for pharmacy-based diabetes services, including DPP and DSMES, where applicable.
- Apply patient counseling strategies related to CGM use, data interpretation, and adherence.
- Construct a patient-specific diabetes care plan by integrating pharmacy-based services using case-based scenarios.

**Instructor(s): Angelmedic**

**ACPE UAN: 0207-0000-24-503-L04-P/T**

**Activity Type: Application-based**

***The CE course schedule and session details are subject to change.***

This activity is accredited for 3.0 contact hours (0.3 CEUs) of Pharmacy Administration continuing education (CE) credit.



NCPA is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This program will provide 3.0 contact hours (0.3 CEUs) of continuing pharmacy education credit. The participant will need to attend and complete all required components of the CE activity and complete a questionnaire to receive credit for the program. Target audience: pharmacists and pharmacy technicians.

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost:** \$75

**Cancellation Policy:** Cancellation fee applies. Cancellations must be submitted in writing and sent via email to [rbc@cardinalhealth.com](mailto:rbc@cardinalhealth.com). Any cancellation received on or before July 1, 2026, will be subject to a \$50 cancellation fee. Cancellations after this date or “no show” registrants will be responsible for the full registration fee

***The CE course schedule and session details are subject to change.***

## **WORKSHOP**

**Saturday, July 25, 2026**

**8:00 am. - 1:00 p.m.**

**ROOM: 320B**

### **From Exploration to Implementation: A Business Blueprint for Designing and Launching Wellness Pharmacy Services**

Turn ideas into action in this hands-on workshop designed to help you launch your next wellness service with confidence. Wellness pharmacy leaders Emlah Tubuo and Kathy Campbell will share real-world insights on driving patient engagement, improving outcomes, and growing your pharmacy's bottom line. From identifying high-impact opportunities to practicing patient conversations and marketing strategies, you'll build a concrete blueprint your team can implement right away.

**Emlah Tubuo, PharmD, MS, owner, Powell Pharmacy, founder, Emlah Consulting LLC and Kathy Campbell, PharmD, wellness pharmacist, Dr. Kathy Health, Owasso Wellness Pharmacy and Compounding**

**Target Audience:** Pharmacist, Pharmacy Technicians

**Additional Cost: \$349**

**Cancellation Policy:** Cancellation fee applies. Cancellations must be submitted in writing and sent via email to [rbc@cardinalhealth.com](mailto:rbc@cardinalhealth.com). Any cancellation received on or before July 1, 2026, will be subject to a \$100 cancellation fee. Cancellations after this date or "no show" registrants will be responsible for the full registration fee

*NCPA is an accredited provider of continuing pharmacy education by the Accreditation Council for Pharmacy Education. This program is eligible for up to 3 contact hours (0.3 CEUs) of continuing pharmacy education. Participants need to attend and participate in the sessions, provide an attendance code, and complete an activity evaluation to receive credit for the program— target audience: community pharmacists and community pharmacy technicians.*

**Sponsorship for these programs facilitated by Cardinal Health.**



***The CE course schedule and session details are subject to change.***



NCPA is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This program will provide up to 13 contact hours (1.3 CEUs) of continuing pharmacy education. Sessions are knowledge and application-based and accredited for 1.0 contact hour each (0.1 CEU) unless otherwise stated. Participants must attend, enter an attendance code on NCPA's learning center, and complete a feedback questionnaire in order to receive credit for the program. Target audience: community pharmacists and community pharmacy technicians. Faculty disclosures and full program information available at <http://rbc-ncpa.thinkingcap.com/>.  
*Sponsorship for these programs facilitated by Cardinal Health.*

***The CE course schedule and session details are subject to change.***