

Wednesday, July 22, 2026

12:30 – 1:30 p.m.

Room: 312

Shoot the Breeze®: Concierge Pharmacy

Have questions about building or scaling a concierge pharmacy model? Join for this free-flowing, non-CE, peer-to-peer conversation focused on personalized pharmacy care. From workflow design and staffing to technology, pricing models, and vendor partners, this open discussion puts real-world experiences, and practical insights front and center.

Please note: Shoot the Breeze® is intended for pharmacists and pharmacy technician attendees. Anyone with a vendor badge will not be permitted to join.

Speaker: Stevi Jenkins-Kelly, PharmD, founder, My Concierge Pharmacy

NCPA Bucket: Peer-to-Peer Sharing, Non-CE, Service Growth

This activity is not accredited for continuing education (CE) credit.

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The Non-Accredited course schedule and session details are subject to change.

Wednesday, July 22, 2026

2:00 – 3:00 p.m.

Room: 312

Shoot the Breeze®: Wellness Technologies and Products

Bring your questions—and your tips! From wellness product selection to technology integration, vendor partnerships, and workflow best practices, everything is on the table. Discover firsthand what’s working in other pharmacies and leave with practical, achievable ideas to enhance patient care and grow your business.

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Speakers: Lara Zakaria, PharmD, MS, CNS, CDN, IFMCP, owner and principle consultant, Foodie Farmacist LLC

Emlah Tubuo, PharmD, MS, owner, Powell Pharmacy, founder, Emlah Consulting LLC

Kathy Campbell, PharmD, wellness pharmacist, Dr. Kathy Health, Owasso Wellness Pharmacy and Compounding

NCPA Bucket: Non-CE, Peer-to-Peer Sharing, Service Growth, Technology

This activity is not accredited for continuing education (CE) credit.

Additional Cost: None

The Non-Accredited course schedule and session details are subject to change.

Thursday, July 23, 2026

12:30 – 1:30 p.m.

Room: 320A

Key Steps for Developing Your Pharmacy's Succession Plan

Whether you are planning for retirement, want to plan for the unexpected or continue your pharmacy legacy, this session will provide insights, real world examples, and expertise to help you create a comprehensive succession plan and strategies for potentially increasing the pharmacy value for future sale. In this panel session, you will hear insights, tips and best practices from a panel of experts including Cardinal Health's Pharmacy Transitions Team and a few of your peers.

The Non-Accredited course schedule and session details are subject to change.

Thursday, July 23, 2026

2:00 p.m. – 3:00 p.m.

Room: 312

Shoot the Breeze®: Community Outreach and Grants

Got a question about enhancing your community outreach? Ask it. Have a pearl to share? Bring it. Join community pharmacy teams from across the country for a free-flowing, non-CE discussion where your top questions take center stage. From exploring available grant opportunities to identifying and determining which ones are worth pursuing, to strengthening clinical documentation and integrating community health workers, everything is on the table. Hear what's working for other pharmacies and walk away with practical, achievable ideas you can bring back to transform your business and community outreach.

Please note: Shoot the Breeze® is intended for pharmacists and pharmacy technician attendees. Anyone with a vendor badge will not be permitted to join.

Speakers: Jake Galdo, PharmD, MBA, BCPS, BCGP, managing network facilitator, CPESN® Community Health

Richard "Tripp" Logan, III, PharmD, owner, SEMO Rx Pharmacies, lead luminary, CPESN® Community Health

NCPA Bucket: Population Health, Peer-to-Peer Sharing, Non-CE

This activity is not accredited for continuing education (CE) credit.

Additional Cost: None

The Non-Accredited course schedule and session details are subject to change.

Thursday, July 23, 2026

2:00 p.m. – 3:00 p.m.

Room: 320A

Leveraging Social Media Marketing – Engaging Your Community and Driving Store Traffic

Marketing your pharmacy is essential for it to thrive in an ever-changing market. During Leveraging Social Media Marketing, Cardinal Health will host an interactive customer panel discussion with peers who are actively utilizing social media channels as a broader part of their promotional strategy.

This session will also include a walkthrough of emerging digital trends and share best practices to help you implement a social media strategy in your pharmacy.

The Non-Accredited course schedule and session details are subject to change.

Friday, July 24, 2026

11:30 a.m. – 12:30 p.m.

Room: 320A

NCPA Disaster Response Tabletop Workshop

Since 1953, the NCPA Foundation has provided grant support to independent community pharmacies across the United States. This tabletop session will offer independent community pharmacy owners and their staff the opportunity to workshop a real-life disaster situation alongside peers, identifying steps that should be taken at each turn of a disaster response effort — from the moment a disaster occurs, to its direct impacts on the pharmacy, to the broader effects on the community and patients at large. Participants will also explore ways to update and strengthen their emergency plans to ensure a better response. Pharmacies are encouraged to bring their emergency plans, questions, and will be invited to complete a disaster risk assessment survey.

The session will be presented and moderated by Sonja Pagniano, CFRE, MPA, Executive Director of the NCPA Foundation.

The Non-Accredited course schedule and session details are subject to change.