

WORKSHOP

Wednesday, July 22, 2026

8:00 a.m. - 12:00 p.m.

Pharmacy-Based Point-of-Care Test & Treat National Certificate Program

This program provides an opportunity for pharmacists, technicians, and student pharmacists to gain skills and information necessary to develop a testing program for coronaviruses, influenza, Group A Streptococcus, HIV and Hepatitis C and chronic disease.

PRE-REGISTRATION REQUIRED - Due to the 16 hours of pre-work required, registration will close Friday, July 17, 2026. Additionally, no on-site registrations will be accepted. Pre-work information will be shared in June 2026.

Hannah Fish, PharmD, CPHQ, senior director of strategic initiatives, National Community Pharmacists Association

Activity Type: Practice-based

Michigan Pharmacists Association is accredited by the Accreditation Council for Pharmacy Education (ACPE) as a provider of continuing pharmacy education.

Target Audience: Pharmacists & Pharmacy Technicians in all practice settings

Additional Cost: \$249

Cancellation fee applies. Cancellations must be submitted in writing and sent via email to rbc@cardinalhealth.com. Any cancellation received on or before July 1, 2026, will be subject to a \$125 cancellation fee. Cancellations after this date or "no show" registrants will be responsible for the full registration fee.

Release Date: December 1, 2024

Expiration Date: December 1, 2027

Contact Hours: 20.0

More information available at <https://ncpa.org/pharmacy-based-point-care-testing-certificate-program>

The CE course schedule and session details are subject to change.

Wednesday, July 22, 2026

8:30 - 9:30 a.m.

Design & Marketing Pharmacy Services Patients Will Pay For

Designing successful pharmacy services requires more than a good idea—it requires clear value and effective marketing. This session will cover key considerations for designing, pricing, and marketing services that meet unmet care needs and drive patient and provider adoption.

Jennifer Palazzolo, RPh, owner, Flatirons Family Pharmacy

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Wednesday, July 22, 2026

8:30 - 9:30 a.m.

Exploring the 2026 Diabetes Guideline Updates

This session will review key updates to the 2026 diabetes treatment guidelines, with a focus on social determinants of health (SDOH) and individualized care strategies that reduce complications, mitigate cardiovascular and renal risk, and optimize care for patients with diabetes. Attendees will explore practical implications for medication selection, technology use, and patient counseling across diverse populations, supporting evidence-based decision-making in community pharmacy practice.

Nicole Pezzino, PharmD, BCACP, CDCES, Director of Clinical & Technical Services at RedSail Technologies

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Wednesday, July 22, 2026

10:00 - 11:00 a.m.

Precepting With Purpose: Shifting Student Perceptions and Inspiring the Next Generation of Independent Pharmacists

Too often, student pharmacists believe ambulatory care is the only setting where they can interact with patients consistently and apply their clinical knowledge. This session will explore practical strategies for partnering with pharmacy schools and the importance of precepting in shifting student perceptions. Attendees will learn why early exposure matters, how to create meaningful rotation experiences, and strategies for inspiring the next generation of independent pharmacists.

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

WORKSHOP

Wednesday, July 22, 2026

12:00 pm. - 3:00 p.m.

Opportunities for Optimizing Diabetes Care

Diabetes, particularly type 2 diabetes, remains one of the most prevalent and costly chronic diseases in the United States. This program reviews key updates in diabetes prevention and management, continuous glucose monitoring (CGM), and the role of over-the-counter (OTC) products for improving patient-centered care. Attendees will identify practical opportunities to expand pharmacy-based services, optimize product strategies, and support sustainable growth while improving patient outcomes.

While not required, attendees are encouraged to attend **Exploring the 2026 Diabetes Guideline Updates on Wednesday, July 22 from 8:30-9:30 a.m.** which will review the latest diabetes care guidelines and clinical updates.

**Nicole Pezzino, PharmD, BCACP, CDCES, director of clinical & technical services,
RedSail Technologies**

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: \$249

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NCPA is an accredited provider of continuing pharmacy education by the Accreditation Council for Pharmacy Education. This program is eligible for up to 2.75 contact hours (0.275 CEUs) of continuing pharmacy education. Participants need to attend and participate in the sessions, provide an attendance code, and complete an activity evaluation to receive credit for the program— target audience: community pharmacists and community pharmacy technicians

The CE course schedule and session details are subject to change.

Wednesday, July 22, 2026

12:15 - 1:15 p.m.

The Business Case for Integrating Wearable Health Tech into Wellness Care

With wearable retail sales expected to grow from approximately \$84–\$86 billion in 2025 to over \$176–\$186 billion by 2030, it's no wonder that items like continuous glucose monitors (CGMs), activity and sleep trackers, and body composition machines, are flooding healthcare practices. This session will explore how wearable technology can be used to enhance nutrition- and lifestyle-focused care while also supporting professional growth and financial sustainability. Attendees will learn how wearable data can translate into meaningful patient conversations, identify where these tools fit into wellness-oriented service models, and understand the clinical and business advantages of integrating health technology into practice.

**Lara Zakaria, PharmD, MS, CNS, CDN, IFMCP, owner and principle consultant,
Foodie Pharmacist LLC**

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Wednesday, July 22, 2026

2:00 - 3:00 p.m.

**Mapping Care Gaps to Services: Leveraging Rural Health Data
to Expand Offerings and Outreach**

First launched in 2022 and publicly available as of 2025, NCPA's updated interactive mapping tool reveals that approximately one in eight U.S. neighborhoods — representing millions of Americans — persistently lack convenient access to pharmacy services. In this session, we'll showcase how this tool can be used to assess what communities will be affected by recent and future closures, and how you can use this data to prepare for and inform your next business decision. From identifying the data to marketing your services to both providers and patients, this session will equip you with the tools to fill nearby healthcare gaps.

**Jessica Satterfield, PharmD, MBA, associate director of policy and pharmacy affairs, NCPA &
Caitlin Rohrbaugh, PharmD, clinical pharmacist provider, Wells Hometown Drug**

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Wednesday, July 22, 2026

2:00 - 3:00 p.m.

Hormone Replacement Therapy in 2026: Clinical Updates and Service Opportunities

This session will review the latest clinical updates on hormone replacement therapy (HRT), including the removal of the black box warning, and what these changes mean for pharmacy teams and patients. Attendees will explore opportunities to incorporate HRT services into daily pharmacy operations, optimize patient care, and build relationships with local providers to confidently implement and expand HRT services.

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Thursday, July 23, 2026

8:00 - 9:00 a.m.

Securing Pharmacy's Seat at the Rural Health Transform Program Table

The Rural Health Transform Program (RHTP) represents a once-in-a-generation opportunity for pharmacy to influence the future of rural healthcare. With a focus on innovative care models, technology adoption, and addressing the root causes of health disparities, the \$50 billion dollar investment over the next five years is something the profession cannot ignore. This session will explore how independent pharmacies can participate, leverage data, and engage with their communities and states to ensure pharmacy's voice is heard at the decision-making table. Attendees will learn strategies to integrate into the program and position their pharmacy as a leader in shaping sustainable, high-quality rural care.

**Jake Galdo, PharmD, MBA, BCPS, BCGP, managing network facilitator,
CPESN® Community Health**

**Richard "Tripp" Logan, III, PharmD, owner, SEMO Rx Pharmacies, lead luminary, CPESN®
Community Health**

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Thursday, July 23, 2026

8:00 - 9:00 a.m.

This session will be offered again on Saturday, July 25, 9:00-10:00 a.m.

Immunizations in Flux: What's New, What's Changed, What's Next

The immunization landscape is more complex than ever, with evolving guidance, emerging outbreaks, and increasing patient questions. This session will cover key changes in immunization schedules, new vaccine recommendations, and emerging trends shaping adult vaccine offerings within the pharmacy. Attendees will leave with practical communication strategies and trusted resources to help cut through the noise and support informed vaccine conversations.

Jean-Venable "Kelly" R. Goode, PharmD, BCPS, FAPhA, FCCP, professor and PGY1 community-based pharmacy residency program director, Virginia Commonwealth University School of Pharmacy

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Thursday, July 23, 2026

8:00 - 9:00 a.m.

TITLE | CHC Specialty Infusion (Waiting for Details)

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Thursday, July 23, 2026

12:30 - 1:30 p.m.

Beyond the Counter: Using Concierge Pharmacy Services to Expand Care and Diversify Revenue

Ready to move beyond a dispensing-only model? Using real-world examples and first-hand experiences, Dr. Stevi Jenkins-Kelly, founder of My Concierge Pharmacy, will highlight how pharmacist-led, concierge-style pharmacy services, such as medication optimization, deprescribing, and personalized care, can meet unmet patient needs while creating sustainable, service-based revenue streams.

Stevi Jenkins-Kelly, PharmD, founder, My Concierge Pharmacy

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Thursday, July 23, 2026

12:30 - 1:30 p.m.

**A New Era of Geriatric Care: The Evolving Role of Pharmacy
in Dementia and Alzheimer's Care for Aging Populations**

As the population continues to age, pharmacists play an increasingly critical role in supporting patients with dementia and Alzheimer's disease. This session will review current clinical guidance and emerging updates in geriatric care, while exploring opportunities for pharmacy teams to expand services, improve care coordination, and support caregivers. Practical insights will be shared to help pharmacies adapt to the evolving needs of aging populations.

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Thursday, July 23, 2026

12:30 - 1:30 p.m.

CHC: Managing Strains on Your Health Center's 340B Program

CHCs continue to be jostled by seemingly constant change to 340B program manufacturer restrictions and payer challenges while navigating new opportunities. Jason Reddish, an attorney who works with health centers and Primary Care Associations around the county, will walk through recent updates and provide valuable advice on how your pharmacy team can prepare for and respond to the latest 340B rules and standards.

Jason Reddish, principal, Powers Pyles Sutter & Verville PC

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

WORKSHOP

Thursday, July 23, 2026

1:30 pm. - 4:30 p.m.

Basic Life Support

The AHA's BLS course trains participants to promptly recognize several life-threatening emergencies, give high-quality chest compressions, deliver appropriate ventilations and provide early use of an AED. The AHA's BLS Course is designed for health care professionals and other personnel who need to know how to perform CPR and other basic cardiovascular life support skills in a wide variety of in-facility and prehospital settings.

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Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: \$75

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The CE course schedule and session details are subject to change.

Thursday, July 23, 2026

2:00 - 3:00 p.m.

The Missing Link: Why Technicians are the Key to Maximizing Medical Billing Reimbursement

Too often, technicians are the missing link for building and growing medical billing revenue. This session will break down technician versus pharmacist responsibilities across intake, pre-work, and billable encounters, while highlighting how technicians can support medical billing operations and maximize reimbursement.

Sirena Kalinski, CPhT, credentialing & administrative specialist, Washington State Pharmacy Association

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Thursday, July 23, 2026

2:00 - 3:00 p.m.

Longevity, Wellness, and Supplementation: A Pharmacy-Centered Approach

Longevity has rapidly become a mainstream wellness market, with patients spending billions on supplements and anti-aging solutions—often outside the pharmacy and without professional guidance. This session explores how pharmacies can strategically position longevity-focused wellness and supplementation services to meet anti-aging needs, generate new revenue streams, and support stronger patient relationships.

**Lara Zakaria, PharmD, MS, CNS, CDN, IFMCP, owner and principle consultant,
Foodie Pharmacist LLC**

Emlah Tubuo, PharmD, MS, owner, Powell Pharmacy, founder, Emlah Consulting LLC

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Thursday, July 23, 2026

3:30 - 4:30 p.m.

2026 Law and Advocacy Update

Join NCPA's advocacy team members as they provide a real-time review of the current political landscape and what to expect in the months ahead. Walk away with the latest updates on legislation and regulations impacting independent pharmacy and key steps for supporting 2026 priorities.

Ronna Hauser, PharmD, senior vice president, policy and pharmacy affairs, NCPA

Anne Cassity, JD, senior vice president, government affairs, NCPA

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Thursday, July 23, 2026

3:30 - 4:30 p.m.

Demystifying Medical Billing and Documentation

Medical billing and documentation are key to turning clinical services into sustainable revenue, but too often intimidation of the unknown hinders pharmacies from even getting started. This session will break down medical billing components and terminology, highlight common errors and prevention strategies, and provide a practical roadmap for launching or expanding pharmacist-led clinical services in your pharmacy. Attendees will walk away with actionable documentation and workflow strategies to maximize reimbursement, streamline operations, and support high-quality patient care.

Monica Nikseresht, PharmD, clinical pharmacist and manager, Medicap Pharmacy of Glenwood, IA

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Thursday, July 23, 2026

3:30 - 4:30 p.m.

LTC: Biosimilars Unpacked: What's Changed and What's Coming

This session examines the evolving biosimilar landscape, including recent policy shifts, market trends, and payer behavior that are influencing adoption and access. Participants will explore how these changes affect product selection, reimbursement, and patient conversations to help pharmacies adapt, anticipate disruption, and position themselves for what's coming next.

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Friday, July 24, 2026

8:00 - 9:00 a.m.

The Contracting Conundrum: Why Saying 'Yes' to Every PBM Contract Isn't the Answer

Most pharmacies assume that signing every PBM contract automatically drives volume and growth—but that assumption can be a costly trap. Join us as we challenge conventional contracting practices and discuss how to use your own business data to evaluate contracts, make informed decisions about which plans to keep, and understand when walking away is the smartest move for your pharmacy.

Target Audience: Pharmacists, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Friday, July 24, 2026

8:00 - 9:00 a.m.

Partners in Health: Transform Your Pharmacy into a Wellness Destination

Patients are increasingly seeking wellness-focused services that go beyond traditional dispensing, and independent pharmacies are uniquely positioned to meet this need. Join as wellness pharmacist and industry trailblazer Dr. Kathy Campbell explores what it means to build a wellness-focused pharmacy, including key business considerations, service design, patient engagement, and marketing strategies. Attendees will gain a strategic framework for positioning their pharmacy as a trusted health partner and expanding wellness-based services.

Kathy Campbell, PharmD, wellness pharmacist, Dr. Kathy Health, Owasso Wellness Pharmacy and Compounding

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Friday, July 24, 2026

8:00 - 9:00 a.m.

LTC: The Latest on the Inflation Reduction Act and What It Means for Long-term Care Pharmacies

The Inflation Reduction Act is reshaping the landscape for long-term care pharmacy, from drug pricing to reimbursement processes. This session will review the drugs selected for the Medicare Drug Price Negotiation, outline the major provisions affecting pharmacy operations, and explain the timeline and process for reimbursement under the program.

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Friday, July 24, 2026

12:30 - 1:30 p.m.

Positioning Pharmacy as a Partner in GLP-1 Care

GLP-1 therapies are rapidly expanding beyond diabetes care, creating both clinical opportunities and new revenue streams for independent pharmacies. This session will share the latest ways patients are accessing these medications and how pharmacies can position themselves as essential partners in GLP-1 care to engage in meaningful conversations, optimize therapy adherence and enhance both patient outcomes and pharmacy growth.

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Friday, July 24, 2026

12:30 - 1:30 p.m.

This session will be offered again on Saturday, July 25, 10:30-11:30 a.m.

The AI Advantage: Tools, Trends, and Opportunities for Harnessing AI's Potential in Pharmacy

Artificial intelligence (AI) is no longer just a buzzword—it's actively transforming healthcare and pharmacy practice. By exploring real-world applications of AI in pharmacy and healthcare, attendees will learn opportunities and strategies for leveraging AI tools to enhance efficiency, optimize operations, and create meaningful value for patients and their communities.

Sean Jeffery, PharmD, BCGP, FASCP, AGSF, professor pharmacy practice, University of Connecticut

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Friday, July 24, 2026

12:30 - 1:30 p.m.

LTC: Long-term Care Advocacy Updates Shaping 2026

Long-term care pharmacy continues to face shifting regulatory pressures, evolving reimbursement models, and growing operational complexity. This session provides a timely update on key federal and state advocacy developments impacting long-term care practice. Examine how recent policy activity translates into real-world implications for pharmacy operations, compliance, and patient care. The discussion will highlight practical ways pharmacies can stay informed and engage in advocacy efforts.

Ronna Hauser, PharmD, senior vice president, policy and pharmacy affairs, NCPA

Anne Cassity, JD, senior vice president, government affairs, NCPA

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

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Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: \$75

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Friday, July 24, 2026

2:00 - 3:00 p.m.

What's Lurking in the Lab Work? Biomarkers and Nutrient Deficiencies Pharmacies Shouldn't Miss

Many nutrient deficiencies and early disease risks hide in plain sight—right in routine lab work. This session will help pharmacy teams recognize key and often overlooked biomarkers that signal nutrient imbalances, inflammation, and cardiometabolic risk using a prevention-focused lens. Attendees will leave with practical approaches to identifying at-risk patients, knowing when additional testing may be appropriate, and strategies for implementing everyday interventions, including supplementation and lifestyle guidance, to support prevention and improve patient outcomes.

Emlah Tubuo, PharmD, MS, owner, Powell Pharmacy, founder, Emlah Consulting LLC

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Friday, July 24, 2026

2:00 - 3:00 p.m.

Profit by Design: Engineering a More Sustainable Pharmacy Model

Improving profitability doesn't always require new services, it often starts with optimizing the ones already in place. This session examines practical strategies to strengthen financial performance through medication synchronization, compliance packaging, workflow optimization, and targeted marketing. Explore how aligning operations and patient engagement can reduce inefficiencies, increase adherence, and support sustainable revenue growth.

Joe Williams, PharmD, MBA, consultant, Apex Pharmacy Consulting

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Friday, July 24, 2026

2:00 - 3:00 p.m.

TITLE | CHC: Rebate and Payment Models (official details to come)

Matt Atkins & Hannah Rowell

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Saturday, July 25, 2026

9:00 - 10:00 a.m.

This session is a repeat offering of the session originally held Thursday, July 23, 8:00-9:00 a.m.

Immunizations in Flux: What's New, What's Changed, What's Next

The immunization landscape is more complex than ever, with evolving guidance, emerging outbreaks, and increasing patient questions. This session will cover key changes in immunization schedules, new vaccine recommendations, and emerging trends shaping adult vaccine offerings within the pharmacy. Attendees will leave with practical communication strategies and trusted resources to help cut through the noise and support informed vaccine conversations.

Jean-Venable "Kelly" R. Goode, PharmD, BCPS, FAPhA, FCCP, professor and PGY1 community-based pharmacy residency program director, Virginia Commonwealth University School of Pharmacy

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

The CE course schedule and session details are subject to change.

Saturday, July 25, 2026

10:30 - 11:30 a.m.

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The AI Advantage: Tools, Trends, and Opportunities for Harnessing AI's Potential in Pharmacy

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Sean Jeffery, PharmD, BCGP, FASCP, AGSF, professor pharmacy practice, University of Connecticut

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: None

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Saturday, July 25, 2026

9:00 am. - 12:00 p.m.

Basic Life Support

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Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: \$75

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The CE course schedule and session details are subject to change.

WORKSHOP

Saturday, July 25, 2026

8:00 am. - 12:00 p.m.

From Exploration to Implementation: A Business Blueprint for Designing and Launching Wellness Pharmacy Services

Turn ideas into action in this hands-on workshop designed to help you launch your next wellness service with confidence. Wellness pharmacy leaders Emlah Tubuo and Kathy Campbell will share real-world insights on driving patient engagement, improving outcomes, and growing your pharmacy's bottom line. From identifying high-impact opportunities to practicing patient conversations and marketing strategies, you'll build a concrete blueprint your team can implement right away.

Emlah Tubuo, PharmD, MS, owner, Powell Pharmacy, founder, Emlah Consulting LLC and Kathy Campbell, PharmD, wellness pharmacist, Dr. Kathy Health, Owasso Wellness Pharmacy and Compounding

Target Audience: Pharmacist, Pharmacy Technicians

Additional Cost: \$349

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The CE course schedule and session details are subject to change.

Sponsorship for these programs facilitated by Cardinal Health.



NCPA is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This program will provide up to 13 contact hours (1.3 CEUs) of continuing pharmacy education. Sessions are knowledge and application-based and accredited for 1.0 contact hour each (0.1 CEU) unless otherwise stated. Participants must attend, enter an attendance code on NCPA's learning center, and complete a feedback questionnaire in order to receive credit for the program. Target audience: community pharmacists and community pharmacy technicians. Faculty disclosures and full program information available at <http://rbc-ncpa.thinkingcap.com/>.

The CE course schedule and session details are subject to change.